# Sanford Health Plan



# Medicare Advantage & I-SNP Delta Dental® Benefits

## Q: Which plans offer dental coverage?

A: Both Align powered by Sanford Health Plan and Great Plains Medicare Advantage offer dental benefits provided by Delta Dental<sup>®</sup>. Dental benefits cover professional services like routine check-ups, cleanings, and exams at 100% and provide an annual allowance for other comprehensive services. Reference your member Evidence of Coverage (EOC) for specific benefit information.

### Q: How do I use my Delta Dental benefit?

A:

- 1. Search for a dentist in your area utilizing the 'Find a Dentist' links below by state.
- 2. When scheduling your appointment, tell them you have Delta Dental.
- 3. Present your Align powered by Sanford Health Plan or Great Plains Medicare Advantage ID card at your Delta Dental Medicare Advantage network dentist visit.

# Q: Are there any claims to submit?

A: No, there are no claims or forms to complete when you see a dentist that is part of the Delta Dental Medicare Advantage network. If you visit an out-of-network provider, you are responsible for paying the provider for services directly and filing a claim to Delta Dental for reimbursement.

#### Q: How do I find an in-network dentist?

A: The Delta Dental Medicare Advantage network can be searched with the links below. Please select the state you reside in to start you search.

- Nebraska
  - Find a Dentist: deltadentalne.org/find-a-dentist
- North Dakota/Minnesota
  - o Find a Dentist: deltadentalmn.org/find-a-dentist
- South Dakota/Iowa
  - o Find a Dentist: providers4you.com/nationalmedicareadvantage

#### Q: What information is available in the Delta Dental Member Portal?

A: Members can access their member portal by choosing their state below and following the link to access additional tools such as benefit information,

- Nebraska
  - Member Portal: <u>deltadentalne.org/myaccount</u>
- North Dakota/Minnesota
  - o Member Portal: deltadentalmn.org/myaccount
- South Dakota/Iowa
  - Member Portal: memberportal.com/mp/tpa/

#### Q: How do I contact Delta Dental?

A: By phone, toll free (866) 502-9753, TTY: 711 Monday - Friday, 8:00 a.m. to 7:00 p.m.(CST).

# Q: Are Delta Dental materials available in any other languages?

A: Yes, materials are available in English, Spanish, Korean, Vietnamese and Chinese by contacting Customer Service toll free (866) 502-9753, TTY: 711 Monday - Friday, 8:00 a.m. to 7:00 p.m.(CST).

Align powered by Sanford Health Plan is a PPO with a Medicare contract. Enrollment in Align powered by Sanford Health Plan depends on contract renewal. Sanford Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, or any other classification protected under the law. This information is not a complete list of benefits. Call (888) 605-9277 (TTY: 711) for more information. If you need language services or information given in a different format please call (888) 278-6485 (TTY: (888) 279-1549). ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (888) 278-6485 (TTY: (888) 279-1549). 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請 致電(888) 278-6485 (TTY: (888) 279-1549).

Great Plains Medicare Advantage is an HMO I-SNP with a Medicare contract. Enrollment in Great Plains Medicare Advantage depends on contract renewal. Sanford Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, or any other classification protected under the law. This information is not a complete list of benefits. Call (844) 637-4760 (TTY: (888) 279-1549) for more information. If you need language services or information given in a different format please call (844) 637-4760 (TTY: (888) 279-1549). ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de

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