

Hearing Benefit Overview

Great Plains Medicare Advantage has partnered with NationsHearing® to give members the tools they need to manage their hearing health.

THE BENEFIT INCLUDES:



An annual hearing test with no out-of-pocket cost

Convenient ways to take a hearing test:

- Members call **(877) 212-0859 (TTY: 711)** to speak with a Member Experience Advisor who will schedule their hearing test with a local hearing aid provider
- Members can visit gpma.nationsbenefits.com/hearing to access their online hearing test



Exceptional service delivery

Going above and beyond members' expectations with:

- Quality care from a local hearing aid provider
- A team of Member Experience Advisors is available Monday through Friday, 8 a.m.–8 p.m. member local time
- Three follow-up visits to ensure complete satisfaction¹



Our promise to members

The latest technology from all major manufacturers, plus:

- 60-day, 100% money-back guarantee
- Three-year manufacturers' warranty
- Three years of batteries included²

WHY HEARING HEALTH IS IMPORTANT

Hearing impairment can impact almost every aspect of a person's life. Studies have linked untreated hearing loss to conditions like diabetes, dizziness, falls, strained relationships, and compromised safety.³ Fortunately, around 95% of people with hearing impairment could benefit from wearing hearing aids.⁴ That's why providers in our network work with members to select hearing aids that meet their lifestyle needs.

PLAN INFORMATION

Contract-Plan	Plan Name	Benefit Allowance	Frequency
H1787-001	Great Plains Medicare Advantage (HMO I-SNP)	\$0 Copay per routine hearing exam every year; 20% coinsurance; \$2,000 combined, no prior authorization	Annually
H1787-002	Great Plain Medicare Advantage Gold (HMO I-SNP)	\$0 Copay per routine hearing exam every year; \$30/visit; \$2,000 combined, no prior authorization	Annually
H7511-001	Great Plains Medicare Advantage (HMO I-SNP)	\$0 Copay per routine hearing exam every year; 20% Coinsurance; \$2,000 combined, no prior authorization	Annually
H7511-002	Great Plains Medicare Advantage Gold (HMO I-SNP)	\$0 Copay per routine hearing exam every year; \$30/visit; \$2,000 combined, no prior authorization	Annually
H8967-001	Great Plains Medicare Advantage (HMO I-SNP)	\$0 Copay per routine hearing exam every year; 20% Coinsurance; \$2,000 combined, no prior authorization	Annually
H8967-002	Great Plains Medicare Advantage Gold (HMO I-SNP)	\$0 Copay per routine hearing exam every year; \$30/visit; \$2,000 combined, no prior authorization	Annually



If you have questions, connect with our customer service team at (844) 344-4768 (TTY: 711).

³"Hearing Loss: A Common Problem for Older Adults." National Institute on Aging, U.S. Department of Health and Human Services, www.nia.nih.gov/health/hearing-loss-common-problem-older-adults.

⁴"Quick Statistics About Hearing." National Institute of Deafness and Other Communication Disorders, U.S. Department of Health and Human Services, 1 Apr. 2021, www.nidcd.nih.gov/health/statistics/quick-statistics-hearing.

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Great Plains Medicare Advantage is an HMO I-SNP with a Medicare contract. Enrollment in Great Plains Medicare Advantage depends on contract renewal. Sanford Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, or any other classification protected under the law. This information is not a complete list of benefits. Call (844) 637-4760 (TTY: (888) 279-1549) for more information. If you need language services or information given in a different format please call (844) 637-4760 (TTY: (888) 279-1549). ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (844) 637-4760 (TTY: (888) 279-1549). 注意：注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 (844) 637-4760 (TTY: (888) 279-1549). Our customer service lines are available 8 a.m. to 9 p.m. CST, 7 days a week, October 1-March 31 except on Christmas and Thanksgiving, and Monday through Friday all other dates except on federal holidays.

Important Great Plains Medicare Advantage plan information. Health and wellness or prevention information. Benefit amounts vary by plan. Review your Evidence of Coverage for specific benefit allowance amounts for vision benefits. Out-of-network/non-contracted providers are under no obligation to treat Great Plains Medicare Advantage plan members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.