



## 2026 Provider Directory

This directory is current as of March 15, 2026

This directory provides a list of Great Plains Medicare Advantage's current network providers for Nebraska, North Dakota and South Dakota.

To access your plan's online provider directory, you can visit [greatplainsmedicareadvantage.com](http://greatplainsmedicareadvantage.com). For any questions about the information contained in this directory, please contact Customer Service at 1-877-492-5189. If you are hearing- or speech-impaired, please call TTY 711. We are open 7 days a week, 8 a.m. to 8 p.m., Oct. 1-March 31; and Monday through Friday, 8 a.m. to 8 p.m., April 1-Sept. 30.

Great Plains   
Medicare Advantage

# Welcome

To request a hard copy of your plan's provider directory, please call our Customer Service Department at 1-877-492-5189. If you are hearing- or speech-impaired, please call TTY 711. We are open 7 days a week, 8 a.m. to 8 p.m., Oct. 1-March 31; and Monday through Friday, 8 a.m. to 8 p.m., April 1-Sept. 30. Great Plains Medicare Advantage will mail a hard copy of the provider directory to you within three (3) business days of your request. The plan may ask whether your request for a hard copy is a one-time request or if you are requesting to receive the provider directory in hard copy permanently.

If you request it, your request for hard copies of the provider directory remains until you leave Great Plains Medicare Advantage or request that hard copies be discontinued.

You can get this information for free in other formats, such as large print, braille, or audio. Call our toll-free Customer Service Department at [1-877-492-5189]. If you are hearing- or speech-impaired, please call TTY 711. We are open 7 days a week, 8 a.m. to 8 p.m., Oct. 1-March 31; and Monday through Friday, 8 a.m. to 8 p.m., April 1-Sept. 30. Your request for the provider directory in an accessible format or language will be applied on a standing basis unless you request otherwise.

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# Section 1

## Introduction

This directory provides a list of Great Plains Medicare Advantage's network providers. You will have to choose one of our network providers listed in this directory to be your Primary Care Provider (PCP). Generally, you must get your health care services from your PCP. Your PCP works in collaboration with your Great Plains Medicare Advantage Nurse Practitioner or Physician Assistant to arrange and coordinate your care.

The network providers listed in this directory have agreed to provide you with your health care services. You may go to any of our network providers listed in this directory. You should see your PCP first for most of your routine health care needs. Your PCP can provide much of your care and can help you arrange or coordinate the rest of the covered services you get as a member of our plan.

If you receive a bill from an out-of-network provider, you should not pay the bill, unless you have received an Explanation of Benefits (EOB) that details what the plan will pay for your service, and any remaining balance you will need to pay. If you receive a bill from an out-of-network provider, but have not yet received an EOB, please submit the bill to Great Plains Medicare Advantage or ask the provider to submit the bill to your plan for you.

**Emergency care:** Emergency care can always be obtained in or out of the service area from the nearest available provider.

**Urgently needed care:** We will cover urgently needed care that you receive from a Medicare participating provider when you are out of the Plan's service area or when our network providers are temporarily unavailable.

You must use network providers except in emergency or urgent care situations or for out-of-area renal dialysis or other services. If you obtain routine care from out-of-network providers, neither Medicare nor Great Plains Medicare Advantage will be responsible for the costs.

## Section 1 Continued

### What is the service area for Great Plains Medicare Advantage?

The counties in our service area are listed below.

**Nebraska:** Adams, Antelope, Boone, Brown, Buffalo, Butler, Cass, Cedar, Clay, Colfax, Cuming, Dakota, Dixon, Dodge, Douglas, Fillmore, Furnas, Gage, Hall, Hamilton, Harlan, Holt, Howard, Jefferson, Johnson, Kearney, Knox, Lancaster, Madison, Merrick, Nance, Nemaha, Nuckolls, Otoe, Pawnee, Phelps, Pierce, Platte, Polk, Rock, Sarpy, Saunders, Seward, Sherman, Stanton, Valley, Washington, Wayne, Webster, and York.

**North Dakota:** Barnes, Burleigh, Cass, Dickey, Grand Forks, Hettinger, McHenry, McLean, Morton, Nelson, Ramsey, Ransom, Renville, Richland, Stark, Stutsman, Traill, Walsh, and Ward.

**South Dakota:** Bon Homme, Charles Mix, Custer, Day, Deuel, Douglas, Hand, Kingsbury, Lincoln, McCook, Meade, Miner, Minnehaha, Pennington, Tripp, Turner, and Union.

**Iowa:** Fremont, Harrison, Mills, Montgomery, Pottawattamie, Shelby.

### How do you find Great Plains Medicare Advantage providers that serve your area?

You can use this provider directory to find a provider that is conveniently located for you and can meet your specific health care needs. The providers are arranged: by specialty; in alphabetical order.

If you have questions about Great Plains Medicare Advantage or require assistance in selecting a PCP, please call our toll-free customer service department at 1-877-492-5189. If you are hearing- or speech-impaired, please call TTY 711. We are open 7 days a week, 8 a.m. to 8 p.m., Oct. 1-March 31; and Monday through Friday, 8 a.m. to 8 p.m., April 1-Sept. 30. You can also visit [greatplainsmedicareadvantage.com](http://greatplainsmedicareadvantage.com).

## Notice of Availability

**English:** ATTENTION: Free interpretation services are available to you. Additional services and resources necessary to provide information on accessible formats are also available at no cost. Call (877) 492-5189 (TTY: 711) or speak with your provider.

**Spanish:** ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. También están disponibles de forma gratuita ayuda y servicios auxiliares apropiados para proporcionar información en formatos accesibles. Llame al (877) 492-5189 (TTY: 711) o hable con su proveedor.

**German:** ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachassistentendienste zur Verfügung. Entsprechende Hilfsmittel und Dienste zur Bereitstellung von Informationen in barrierefreien Formaten stehen ebenfalls kostenlos zur Verfügung. Rufen Sie (877) 492-5189 (TTY: 711) an oder sprechen Sie mit Ihrem Provider.

**Vietnamese:** LƯU Ý: Nếu bạn nói tiếng Việt, chúng tôi cung cấp miễn phí các dịch vụ hỗ trợ ngôn ngữ. Các hỗ trợ dịch vụ phù hợp để cung cấp thông tin theo các định dạng dễ tiếp cận cũng được cung cấp miễn phí. Vui lòng gọi theo số (877) 492-5189 (Người khuyết tật: 711), hoặc trao đổi với người cung cấp dịch vụ của bạn."

**Amharic:** ማሳሰቢያ፡- አማርኛ የሚናገሩ ከሆኑ፣ የቋንቋ ድጋፍ አገልግሎት በነፃ ይቀርብልዎታል። መረጃን በተደራሽ ቅርጸት ለማቅረብ ተገቢ የሆኑ ተጨማሪ እገዛዎች እና አገልግሎቶች እንዲሁ በነፃ ይገኛሉ። በስልክ ቁጥር (877) 492-5189 (TTY: 711) ይደውሉ ወይም አገልግሎት አቅራቢዎን ያናግሩ።

**Oromo:** HUBADHAA: Yoo afaan Oromoo dubbattu ta'e, tajaajilli gargaarsa afaanii bilisaa siniif ni argama. Gargaarsi gargaaraa fi tajaajilli sirrii ta'ee fi odeeffannoo bifa dhaqqabamaa ta'een kennuunis bilisaan ni argama. Bilbilaa (877) 492-5189 (TTY: 711) yookiin dhiyeessaa kee waliin haasa'aa.

### Arabic:

نبيه: إذا كنت تتحدث اللغة العربية، فستتوفر لك خدمات المساعدة اللغوية المجانية. كما تتوفر وسائل مساعدة وخدمات مناسبة لتوفير المعلومات بتنسيقات يمكن الوصول إليها مجانًا. اتصل على الرقم (877) 492-5189 (711) أو تحدث إلى مقدم الخدمة.

**French:** ATTENTION: Si vous parlez Français, des services d'assistance linguistique gratuits sont à votre disposition. Des aides et services auxiliaires appropriés pour fournir des informations dans des formats accessibles sont également disponibles gratuitement. Appelez le (877) 492-5189 (TTY: 711) ou parlez à votre fournisseur.

**Karen:** ဆူ- နမ့်ကတိၤ ထာန်လီၤဖဲအံၤ အသိ, တၢ်အိၣ်ဒီး ကျိၣ်တၢ်အိၣ်ထွဲမၤစၢၤ လၢတလၢ် ဘျုၣ်လၢ်စ့ၤလၢနဂီၢ်လီၤ. တၢ်အိၣ်ဒီး တၢ်မၤစၢၤတၢ်န့ၢ်ဟူၣ်ဒီးလီၤဒီး တၢ်မၤစၢၤတၢ်မၤ လၢအ ကြးအဘျုး လၢကတၢၣ်တၢ်ဂ့ၢ်တၢ်ကျိၣ်ၤ လၢတၢ်မၤန့ၢ်အိၣ်လ့တဖၣ် လၢတလၢ်ဘျုၣ်လၢ်စ့ၤ လၢနဂီၢ်လီၤ. ကိး (877) 492-5189 (TTY: 711) မ့တမ့ၢ် ကတိၤတၢ်ဒီး နပုၤလၢတၢၣ် နၤတၢ်ကွၢ်ထွဲမၤစၢၤတက့ၢ်.

**Simplified Chinese:** 注意：如果您说[中文]，我们将免费为您提供语言协助服务。我们还免费提供适当的辅助工具和服务，以无障碍格式提供信息。致电 (877) 492-5189 (文本电话：711) 或咨询您的服务提供商。

**Swahili:** MAKINIKA: Ikiwa wewe huzungumza Kiswahili, msaada na huduma za lugha bila malipo unapatikana kwako. Vifaa vya usaidizi vinavyofaa na huduma bila malipo ili kutoa taarifa katika mifumo inayofikiwa pia inapatikana bila malipo. Piga simu (877) 492-5189 (TTY: 711) au zungumza na mtoa huduma wako.

**Nepali:** सावधान: यदि तपाईं नेपाली भाषा बोल्नुहुन्छ भने तपाईंका लागि निःशुल्क भाषिक सहायता सेवाहरू उपलब्ध छन्। पहुँचयोग्य ढाँचाहरूमा जानकारी प्रदान गर्न उपयुक्त सहायता र सेवाहरू पनि निःशुल्क उपलब्ध छन्। (877) 492-5189 (TTY: 711) मा फोन गर्नुहोस् वा आफ्नो प्रदायकसँग कुरा गर्नुहोस्।

**Tagalog:** PAALALA: Kung nagsasalita ka ng Tagalog, magagamit mo ang mga libreng serbisyong tulong sa wika. Magagamit din nang libre ang mga naaangkop na auxiliary na tulong at serbisyo upang magbigay ng impormasyon sa mga naa-access na format. Tumawag sa (877) 492-5189 (TTY: 711) o makipag-usap sa iyong provider.

**Yoruba:** ÀKÍYÈSÌ: Tí o bá lè sọ èdè Yorùbá, àwọn ètò irànlówó èdè wà lófèḗ fún ọ. A ó tún pèsè àwọn ohun èlò irànlówó àti àwọn isẹ tó bá yẹ láti pèsè isofúnni nípa àwọn ọ̀nà tí ó rọ̀rùn láti lóye lófèḗ. Pe (877) 492-5189 (TTY: 711) tàbí kí o bá olùpèsè rẹ sọrọ.

**Russian:** ВНИМАНИЕ: Если вы говорите на русский, вам доступны бесплатные услуги языковой поддержки. Соответствующие вспомогательные средства и услуги по предоставлению информации в доступных форматах также предоставляются бесплатно. Позвоните по телефону (877) 492-5189 (TTY: 711) или обратитесь к своему поставщику услуг.

**Ukrainian:** УВАГА: Якщо ви розмовляєте українською мовою, вам доступні безкоштовні мовні послуги. Відповідні допоміжні засоби та послуги для надання інформації у доступних форматах також доступні безкоштовно. Зателефонуйте за номером (877) 492-5189 (TTY: 711) або зверніться до свого постачальника».

If you require large-print materials, please call (877) 492-5189 (TTY: 711).

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## Notice of Nondiscrimination

**Discrimination is against the law.** Sanford Health complies with applicable federal civil rights laws and does not discriminate, exclude or treat people differently on the basis of race, color, national origin, religion, pregnancy and related conditions, sex (including sexual orientation, gender identity, sex stereotypes, sex characteristics and intersex traits), age, disability, health status, marital status, arrest or conviction record or military participation in the administration of the plan, including enrollment and benefit determinations.

Sanford Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, etc.)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Customer Services at (877) 492-5189 (TTY: 711). If you believe that Sanford Health has failed to provide these services or discriminated in another way based on race, color, national origin, religion, pregnancy and related conditions, sex (including sexual orientation, gender identity, sex stereotypes, sex characteristics and intersex traits), age, disability, health status, marital status, arrest or conviction record or military participation, you can file a grievance with the Section 504 Coordinator at:

Mailing address: Section 504 Coordinator, 2301 E. 60th St., Sioux Falls, SD 57103

Phone: (877) 473-0911 (TTY: 711)

Fax: (605) 312-9886

Email: [shpcompliance@sanfordhealth.org](mailto:shpcompliance@sanfordhealth.org)

You can file a grievance in person, by mail, fax or email. If you need help filing a grievance, the Section 504 Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at [ocrportal.hhs.gov/ocr/portal/lobby.jsf](http://ocrportal.hhs.gov/ocr/portal/lobby.jsf), or by mail or phone at:

**U.S. Department of Health and Human Services**

200 Independence Ave. SW, Room 509F, HHH Building, Washington, DC 20201

Phone: (800) 368-1019 (TDD: (800) 537-7697)

More information is available at [hhs.gov/ocr/index.html](http://hhs.gov/ocr/index.html)

The logo features a stylized graphic of four human figures in orange, grey, blue, and teal, arranged in a semi-circle above a blue swoosh. Below the graphic, the text "Great Plains" is in a large, white, sans-serif font, and "Medicare Advantage" is in a smaller, white, sans-serif font.

# Great Plains Medicare Advantage

This directory is current as of March 15, 2026

Great Plains Medicare Advantage is an HMO I-SNP plan with a Medicare contract. Enrollment in Great Plains Medicare Advantage depends on contract renewal. Enrollment in these plans depends on contract renewal. Sanford Health complies with applicable federal civil rights laws and does not discriminate, exclude or treat people differently on the basis of race, color, national origin, religion, pregnancy and related conditions, sex (including sexual orientation, gender identity, sex stereotypes, sex characteristics and intersex traits), age, disability, health status, marital status, arrest or conviction record or military participation in the administration of the plan, including enrollment and benefit determinations. Limited English

Free interpretation services are available to you. Additional services and resources necessary to provide information on accessible formats are also available at no cost. Call 1-877-492-5189 (TTY: 711) or speak with your healthcare provider. Spanish: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. También están disponibles de forma gratuita ayuda y servicios auxiliares apropiados para proporcionar información en formatos accesibles. Llame al 1-877-492-5189 (TTY: 711) o hable con su proveedor. German: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachassistentendienste zur Verfügung. Entsprechende Hilfsmittel und Dienste zur Bereitstellung von Informationen in barrierefreien Formaten stehen ebenfalls kostenlos zur Verfügung. Rufen Sie 1-877-492-5189 (TTY: 711) an oder sprechen Sie mit Ihrem Provider. If you require materials in large print, please call 1-877-492-5189 (TTY 711).