



Effective January 1, 2025

Hospitalization and surgery			
Service Type	Requirement	Notes	
Hospitalization: Inpatient emergent/ elective care	Prior authorization required	Includes both medical and psychiatric care	
Hospitalization: Partial day stay	Prior authorization required		
Hospitalization: Observation stay	No authorization required		
Ambulatory surgery center	Prior authorization required	Authorization is required for certain surgeries	
Outpatient hospital services	Prior authorization required		

Rehabilitation, therapy and specialty care				
Service Type	Requirement	Notes		
Cardiac and pulmonary rehab	No authorization required	Includes PAD services		
Part A skilled nursing facility	No authorization required			
Part B therapy services	No authorization required	Includes physical, occupational and speech therapy services		
Chiropractic services	No authorization required			
Psychiatric/mental health Specialty services/ Outpatient programs	No authorization required	Includes individual and group services		
Substance abuse services	No authorization required	Includes both individual/ group services		
Opioid treatment services	No authorization required			

Medical equipment, drugs and supplies				
Service Type	Requirement	Notes		
Certain prescription drugs	Prior authorization required	Limited number of drugs require authorizations		
Medicare Part B drugs	Prior authorization required	Required for some medications for chemo/radiology and other Part B Medicare drugs		
Durable medical equipment/supplies	Prior authorization required	Required for certain items		
Prosthetic devices	Prior authorization required			
Diabetic supplies/services	No authorization required	Includes diabetic shoes/inserts, self-management training, part B insulin drugs		
Medicare dental coverage exams/cleanings/services	No authorization required	Includes oral surgery, dental X-rays, prothodontics and implant services with specific policy frequency limitations		
Hearing aids/exams/fittings	No authorization required			
Eye care	No authorization required	Includes exams, eyewear/ lenses, contacts, upgrades and glaucoma screening		

Diagnostics and laboratory services				
Service Type	Requirement	Notes		
Laboratory services	No authorization required			
Outpatient diagnostic procedures and tests	Prior authorization required	Not required for lab services rendered in any place of service, except for genetic testing does require authorization.		
Outpatient diagnostic/ therapeutic radiology services	No prior authorization required			
Dialysis	No authorization required	Includes kidney disease education		

Other health care services

Service Type	Requirement	Notes
Health care professional and specialist services	No authorization required	Included but not limited to podiatry/routine foot care services
Telehealth services	No authorization required	
Medicare preventive services	No authorization required	Includes EKG following welcome visits and digital rectal exams
Ambulance/plan-approved health related transportation services	No authorization required	Ground/air ambulance services included
Adjunctive general services	No authorization required	Anesthesia is covered in conjunction with qualifying services
Out-of-network services	Provider driven care determination	

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